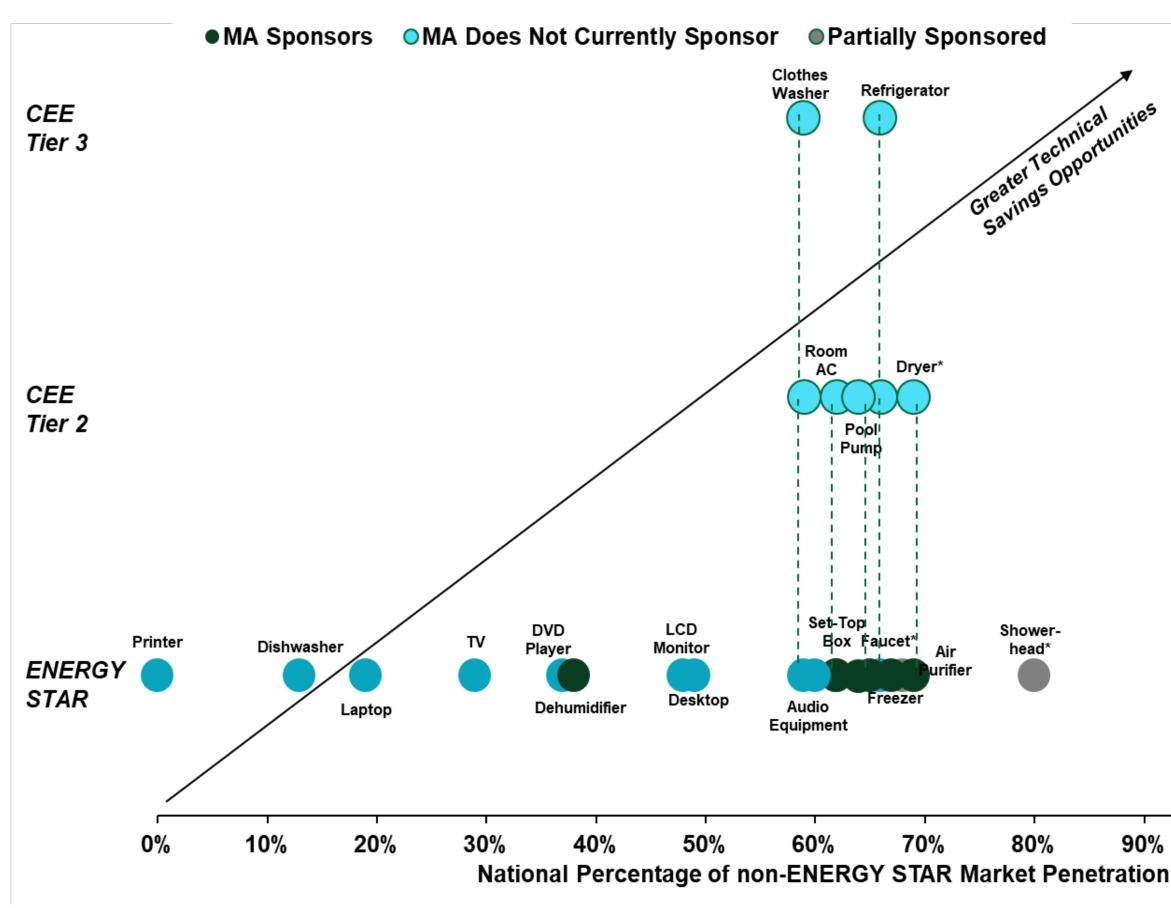


Background

- A future where the lighting market has been transformed has many Program Administrators asking "What's Next?"
- This research documented codes and standards and explored through 24 interviews with industry experts:
- o Products that have shown substantial savings
- o Products interviewees intended to focus on or emphasize in future planning
- o How programs can influence consumer choice/purchasing behavior



Traditional Opportunities

Challenges

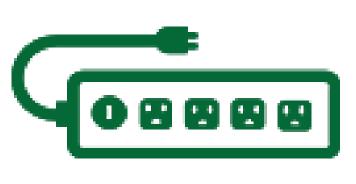
- Increasing baselines and ENERGY STAR saturation
- Identified measures still fall short replacing of lighting savings
- New and emerging technologies as opportunity areas

When the Lights Went Out

Achieving Residential Program Savings in a New Era Michael Strom, Greg Englehart, and David Barclay, NMR Group **Kimberly Crossman, National Grid**

Emerging Technologies

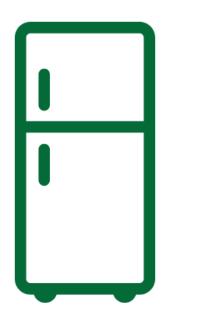
including:

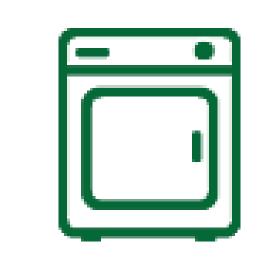


Smart strips

Smart/connected home

New technologies in traditional products also offer opportunities including:





Heat-pump dryers Solid-state refrigerators

Savings Opportunities

Pool Pumps Smart Thermostats* Clothes Washers Tier 2 Power Strips Heat Pump Dryers 10 General Service LEDs Air Purifiers Dehumidifiers Dryers TVs Room ACs 📕 86 Refrigerators and Freezers 69 General Service LED Bulb 31

*Combined heating and cooling

Conclusions

- Product opportunities shrinking but still exist with right mix of products and good program delivery/design
- Innovative and new technologies present the best opportunities
- Midstream/Upstream delivery methods have potential
- Influencing the online market is an opportunity





Smart/behavioral based products show potential

()



Smart thermostats



EV chargers

	1,062
489	
397	
16	
2	



1500

Leveraging Efficient Products

Making the utility "present" in decision-making and purchasing

- Targeting high use
- MF/Low Income
- Platform

Enervee	
	Sort By: Top Se
Energy Score highest	Top Sellers
Eporgy Score lawst	Most Popular
Energy Score lowest	Price Low to Hi
User Reviews highest	Price High to Lo
O SCI TACVICAVS highest	Top Rated Proc
User Reviews lowest	
Relevance VS.	
Price highest	
Price lowest	Sort by:
FILCE lowest	B
CLEARCOST highest	P
	P
	N
	B



nationalgrid

Online marketplace and social media

Midstream/Upstream Opportunities

o The ENERGY STAR Retail Products

Increasing Efficiency Information